

Supporting you...



LELY CONSUMABLES AND SERVICES

Your knowledge and expertise combined with our history of innovations and experience has led to a wide range of top-quality products and services. Supporting you in getting the most out of your Lely equipment and farm.



Lely services

Lely Farm Management Support

Providing knowledge is an important factor linked to performance optimisation. Based on more than 20 years of experience in robotic milking, Lely is able to offer this advisory service on each and every farm around the world.

Advice on performance optimisation.



ROUTINES

A robotic dairy farm requires proper organisation, routines and management. Daily routines provide stability, stress reduction and increased efficiency. Your local **Lely Farm Management advisor** is specialised in aligning and implementing the various routines based on your farm's specific circumstances.

HEALTH

Hygiene is a prerequisite for animal welfare and optimal milk quality and quantity. This includes, among other things: effective management of udder and claw health as well as the cubicles. Your local **Lely Farm Management advisor** is specialised in the various parameters to be taken into account on your farm.

COOPERATION

A correct balanced ration has a direct effect on feed/milk efficiency and the general health of the cow. Together with your feed advisor, the local **Lely Farm Management advisor** can support you in creating the correct balance in relation to robotic milking. In addition, your Lely Center provides special training programmes to yield more milk through good-quality feed in combination with robotic milking.

INSIGHTS

Each individual farm has its own experiences, facts and figures. With over twenty thousand installed Lely Astronaut milking robots Lely has gained experience and insights around the world which we apply again on your farm.

ADJUST

The start of robotic milking is a strategic choice made in your business plan. Both you and your cows need to adjust to a new way of milking and farm management.

Your **Lely Farm Management advisor** is experienced, specialised and familiar with local circumstances and can therefore support you in the transition to farm automation.

Lely Technical Service Support

Lely Technical Service Support for customer-friendly and dedicated support to ensure optimal equipment performance, maximum uptime, controlled cost of ownership and peace of mind.

Optimal performance of your Lely equipment.



24/7 SUPPORT

Lely has an extensive network of Lely Center facilities and dealers that are familiar with local working conditions and regulations. Therefore a close relationship with your local Lely service technicians is established, allowing for the optimal performance of your Lely equipment, your cows and your farm.

DEDICATION

Lely technicians ensure:

- 1 smooth installation and start-up of new products;
- 2 periodic preventive maintenance to solve issues before they happen;
- 3 quick corrective maintenance for maximum uptime and optimal milk quality.

CERTIFICATION

All Lely service technicians are trained and certified by the Lely Academy and are fully dedicated to farm-automation products. The knowledge level of the Lely technician is continually challenged and increased due to the ongoing training programme and the experiences shared by colleagues around the world.

Through support, dedication and certification of the Lely technicians, Lely ensures peace of mind for farmers the world over.

Lely Consumables

Lely Consumables and Lely Original wear parts

Lely offers a wide range of customised products to support you, your herd and your Lely equipment, known as Lely Consumables and Lely Original wear parts. These products ensure that your robot is well maintained and at an optimal hygiene level to support high milk quality, efficiency and a longer-life performance of your Lely Astronaut milking robot. The well-being of the cow is central for all these products.

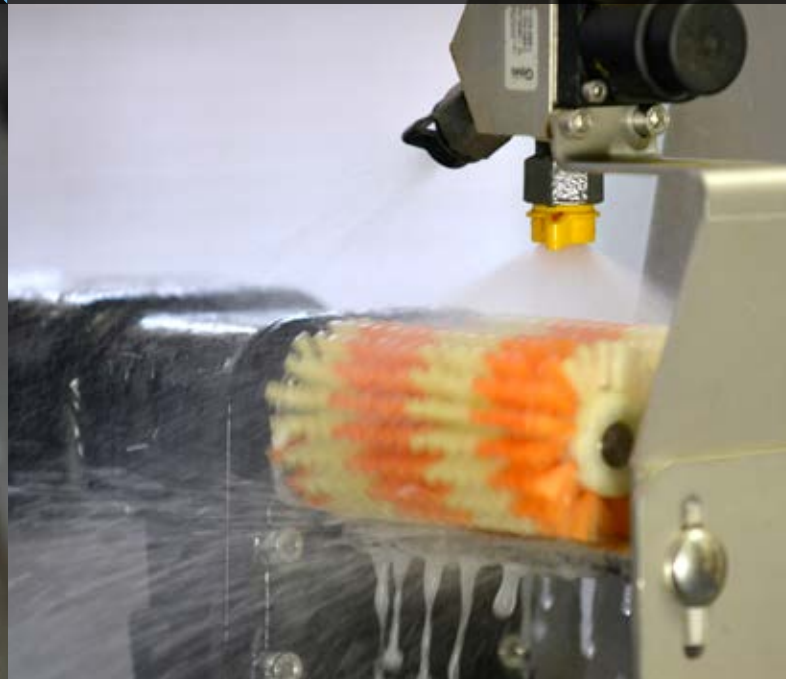
Robot hygiene



Internal hygiene is essential for producing high high-quality and for the durability of your Lely Astronaut milking robot. The Lely Astronaut milking robot has a unique heat-cleaning system for fast and effective cleaning. Together with the Lely Astri cleaning range the hygiene of the robot is maintained. The Lely Astri range complies with food-safety regulations and the required specifications for the Lely Astronaut.



Brush cleaning



Optimal hygiene and cross-contamination should not be underestimated with regards to the effect on milk quality. The cleanliness of the stimulation-cleaning brushes on your Lely Astronaut milking robot plays a crucial role in this. Lely Astri-L is a consumable product that has been developed for fast and effective cleaning with no harmful effects on udder health.



Udder care

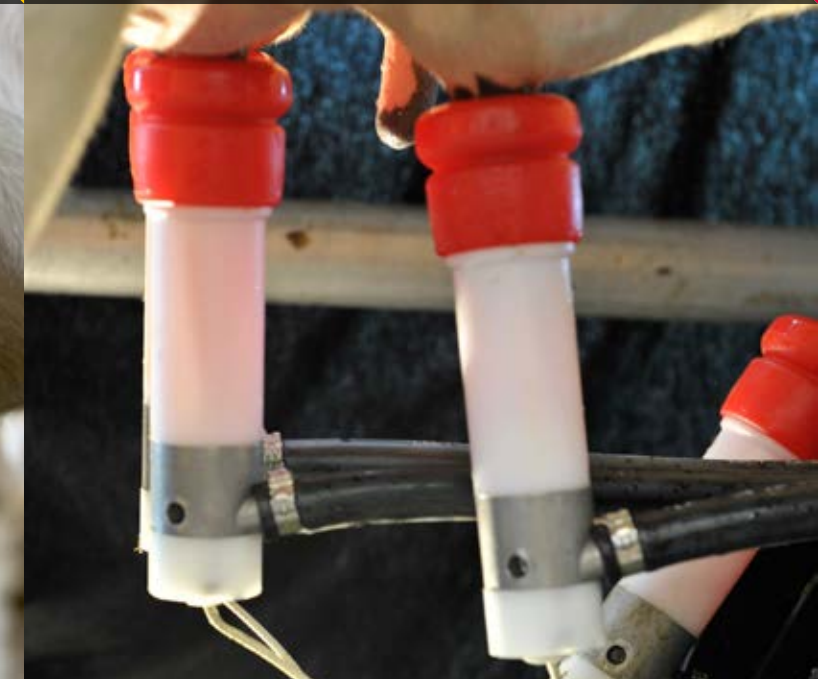


Udder health and milk quality are closely related. The use of adequate udder-care products reduces the risk of various health-related issues, such as an increase in somatic cell count or udder inflammation. By taking care of udder health you ensure that cows can use their energy efficiently for producing good-quality milk.



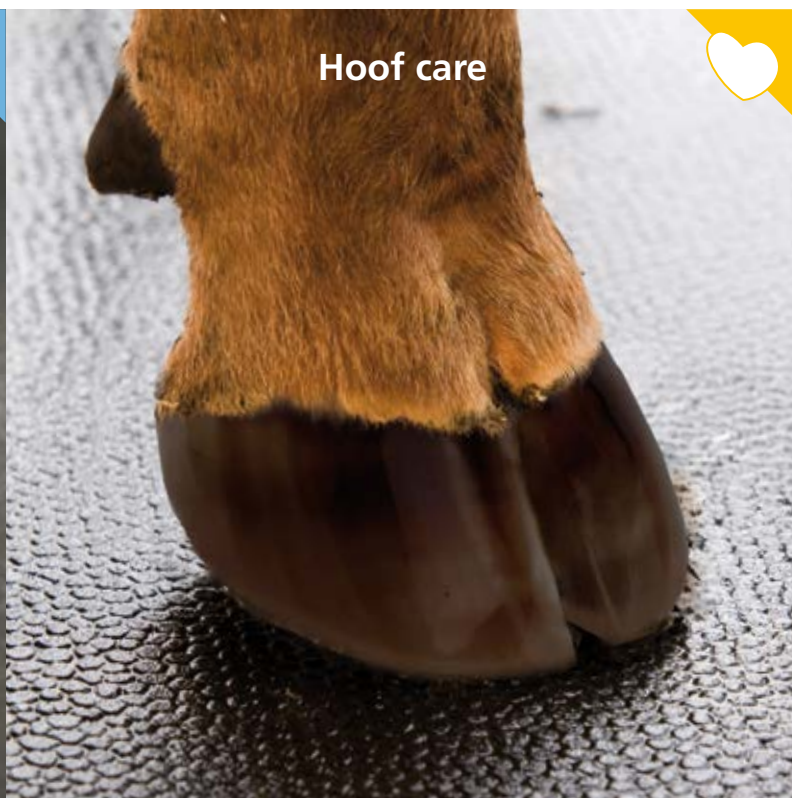
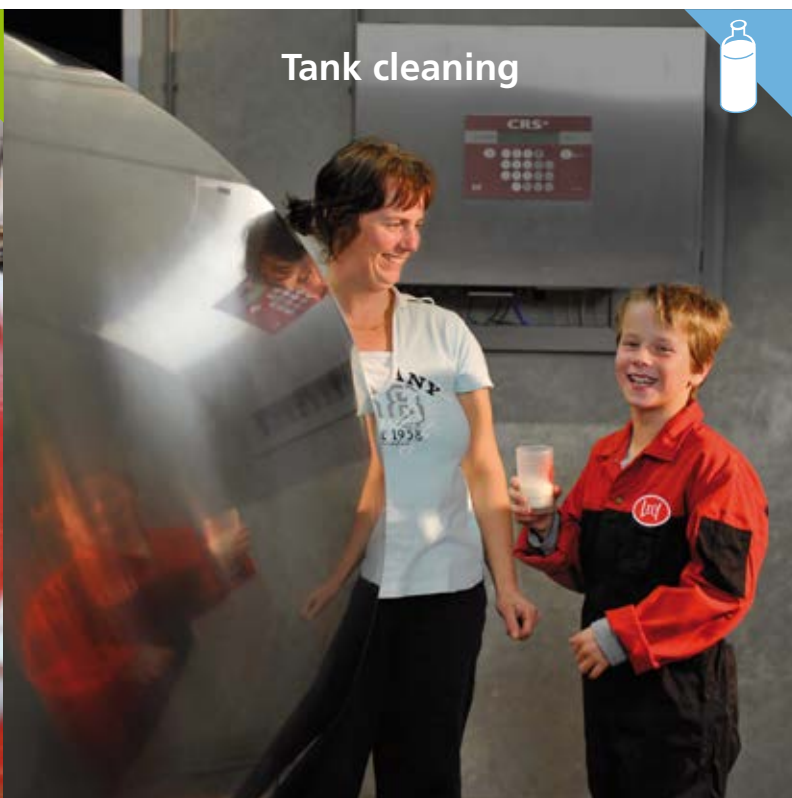
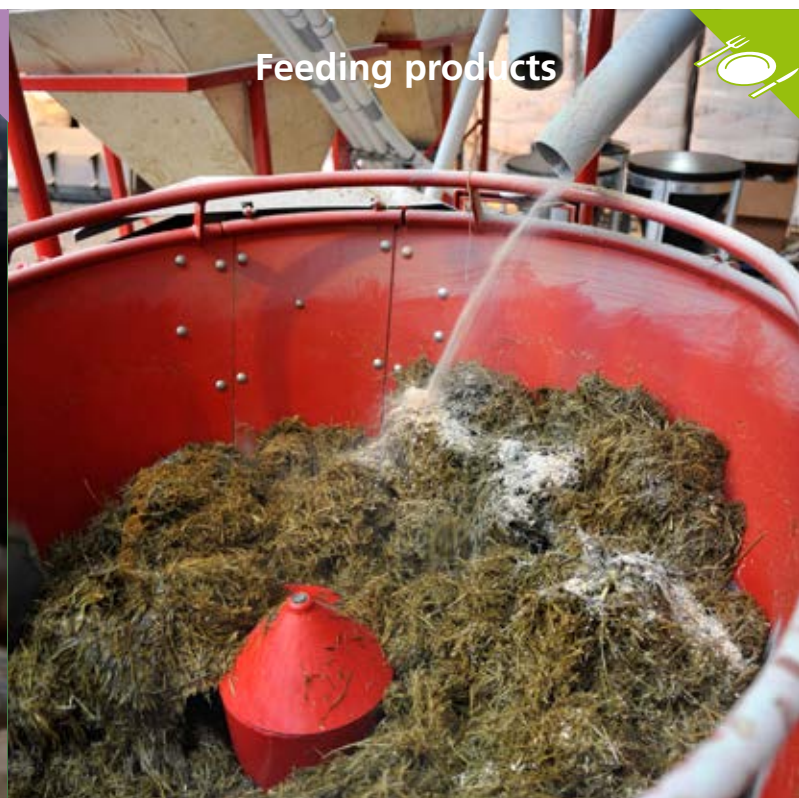
Original wear parts

GENUINE
L. ORIGINAL
ORIGINAL ORIGINAL



Automatic milking requires 24/7 performance of the Lely Astronaut milking robot. Lely Original wear parts have been developed to ensure an excellent condition of your Lely Astronaut throughout its lifetime.





Cows lie down for approximately 14 hours per day to rest and ruminate. Whilst lying down, blood circulation through the udders, and therefore milk production, increases. Lely housing products ensure a clean and hygienic environment for your herd.



An optimal milk production requires a well-balanced feeding strategy. Depending on the quality of the basic ration, additional feed supplements may be required. Lely feeding products are well balanced for calves and cows and are suitable for the various feeding strategies.



Milk quality is not only linked to the milking process: the storage of the milk is equally important. The correct cleaning of the milk tank ensures that the quality of the milk produced is maintained during storage. Lely tank-cleaning products guarantee a thorough cleaning of your milk tank above the industry norm, ensuring that the quality of your milk yield is maintained.



With Lely's free cow traffic, cows voluntarily visit the milking robot. Taking care of your cows' hooves is therefore essential. The Lely hoof-care range helps you with cleaning, disinfecting and caring for soiled and infected hooves.



Notes

Contact your local Lely Center or Dealer for information and/or advice on the Lely services and products to support you in optimal performance on your farm.

